

Training

## Certero for Enterprise ITAM

This course is designed as a hands-on session covering everything you need to know about Certero for Enterprise ITAM to help you manage assets through their entire life-cycle. It's focus is all things IT asset management, including hardware and software inventory of computers. A solid understanding of ITAM across your estate is a critical pre-requisite to performing Software Asset Management (SAM) – you can't do SAM without ITAM.

### Attendee Prerequisites

- Completion of the Certero Essentials training course
- Solid understanding of IT hardware and software assets and the types of their attributes

### Agenda

- Introduction to IT Asset Management
- Overview of Certero for ITAM
- Asset Discovery information
- Asset Inventory information
- Partitioning Data
- Meta Data Configuration
- Application Use and Prohibition
- Application Reporting

### Benefits of Attending

- Learn about the powerful asset management capabilities of Certero from finding them, their inventory, reporting and tracking them throughout their lifecycle
- Understand the wealth and breadth of inventory data available within the solution
- Gain clarity on your options to partition and organize assets and their data within the solution
- Understand how assets related costs can be tracked and reported
- Learn how the solution can be easily adapted to align to, and support, your IT asset management processes
- Increase productivity by quickly accessing the information important to your role
- Learn how to understand what assets are being used across your organization
- Understand how to implement policy-based asset management for increased governance and control
- Learn how Certero can help you counteract security vulnerabilities

### Who Should Attend

This course is aimed at staff that have responsibility for managing, or have need to use the information about, IT assets within your organization. Typically:

- Certero solution owner within your organization
- End-User Computing Engineers
- Configuration Management Database Analysts
- IT Asset Managers
- IT Asset Administrators
- Security Administrators