

Training

## Certero Deployment, Configuration & Administration

This course is a practical, hands-on session covering the full setup and configuration of the Certero solution from discovery, client deployment, inventory and reporting. This includes general navigation, what the screens mean and also takes a detailed look under the covers at the solution components, client agent, Windows services and registry

### Attendee Prerequisites

- Completion of the Certero Essentials training course
- Solid technical infrastructure background
- Understand device-to-device communications and typical issues encountered over corporate networks
- Solid understanding of your organizational structure, at both a business and a technical level

### Agenda

- Solution installation and setup
- Discovery configuration
- Inventory configuration
- System administration activities

### Benefits of Attending

- Ensures rapid and on-going return of your investment in a solution from Certero
- Learn about the solution architecture and its key components
- Learn how quick and easy it is to set up an operational instance of Certero
- Understand how to manage users, their roles and access
- Learn how to quickly configure connectors to your other systems
- Understand how to initiate the powerful asset Discovery and Inventory features of the solution
- Learn about the Certero Client Agent, its features and how to configure it
- Learn about the high levels of automation available within the solution including alerting and reporting
- Understand in detail 'health' of the solution to ensure it is always operating at an optimal level

### Who Should Attend

This course is aimed at staff that will be responsible for configuring, maintaining and troubleshooting the solution. Typically:

- Certero solution owner within your organization
- Systems Engineers
- Desktop Engineers
- Asset Managers
- Technical Managers
- SAM Consultants