

## Training

# Certero for Enterprise ITAM: Patching Module

This course covers the Patching Module of Certero for Enterprise ITAM including installation, configuration, maintenance, reporting and troubleshooting.

## Attendee Prerequisites

- Completion of the Certero Essentials training course
- Attendees should have experience of:
  - Patching Windows computers
  - Windows Server Update Services (WSUS) implementation and configuration

## Agenda

- Patch Management Overview
- Infrastructure Considerations
- Windows Server Update Services (WSUS) Integration
- Computer Configurations
- Patching Policies
- Reporting

## Benefits of Attending

- Learn how to optimally configure Patching to suite your patching needs
- Gain a deeper understand of the capabilities and functionality of Patching
- Understand how to develop patching policies to support the needs of your business
- Increase productivity by quickly accessing the information important to your role
- Understand the high levels of automation available within the solution including alerting and reporting

## Who Should Attend

This course is aimed at staff that are responsible for the patching and maintenance of Windows Operating systems and Microsoft Applications

Typically:

- Infrastructure Administrators
- Desktop Administrators
- Security Professionals

