

● MANAGED SERVICE

Managed Service Lite

Realize the full value of CertoX without the administration overhead.

● EXCLUSIVE TO CERTEROX SAAS

● MONTHLY EXPERT REVIEW

● DELIVERED BY CERTERO SMES

● THE BUSINESS CHALLENGE

IT teams are being asked to do more with less — and the data is paying the price.

Over the past few years, many organizations have lost experienced IT professionals to new roles or to the wider job market. Economic pressure means those roles often go unfilled.

Meanwhile the workload has only grown: SaaS, cloud, AI, security, compliance. When everything is urgent,

routine administration of core platforms quietly slips down the list.

It happens at exactly the moment the business is asking IT harder questions than ever. Where is the money going? Where is the risk? Which software investments are earning their keep? Without data you trust, every answer is a best guess.



The result is a gradual decline in data quality, coverage and confidence.

● THE SERVICE

Managed Service Lite is a monthly expert service, created exclusively for CertoX SaaS customers.

It removes the ongoing time and resource required to administer and maintain your CertoX environment.

Each month, Certo specialists review your environment, identify improvement opportunities and

recommend the actions that keep visibility, coverage and data quality high.

Your IT team stays focused on strategic initiatives while Certo keeps the platform optimized.

THE MONTHLY CYCLE



Review



Identify



Recommend



Track

● KEY BENEFITS Business value and outcome



Reduced administration

More time for strategic priorities.



Trusted data

Greater confidence in reporting.



Improved visibility

Better informed business decisions.



Expert guidance

Continuous optimization of CertoX.

● SERVICE DELIVERY



All Certo services are delivered directly by Certo's project management team and Subject Matter Expert (SME) consultants.

● SERVICE DELIVERABLES Included every month



Bespoke dashboards

Bespoke dashboards built to support the service, giving visibility of progress, actions and outcomes.



Consultant-led review

A consultant-led review of your CertoX platform, producing tailored advisories covering infrastructure health, inventory coverage, connector reviews and asset-archiving opportunities.



Monthly service reviews

A remote monthly review meeting with your dedicated Project Management Office (PMO) representative and Certo consultants to agree findings, recommendations and actions.



In-tool service tracker

Monthly updates to the in-tool service tracker, giving ongoing visibility of recommendations, actions and progress.

Ready to get more from your CertoX investment?

See how Managed Service Lite improves data quality, increases platform coverage and frees your team for higher-value work.

[Register your interest →](#)

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